WhatsApp User Input Flow

In the Bot Reply section, users have already gained knowledge about creating and utilizing User Input Flows, which serve as a crucial tool for gathering user data. In this section, users can:

- Review User Input Flow Reports: Access reports to see precisely what data their bot has collected from chat interactions.

- Create Custom Fields: Generate custom fields that can be incorporated into User Input Flows to further tailor data collection.

- Export and Edit Existing Input Flows: Users have the flexibility to both export and make edits to their existing input flows conveniently within the input flow settings.

The user can also create a user input flow for WhatsApp here, which they can use later on any other bot.

Create User Input Flow:

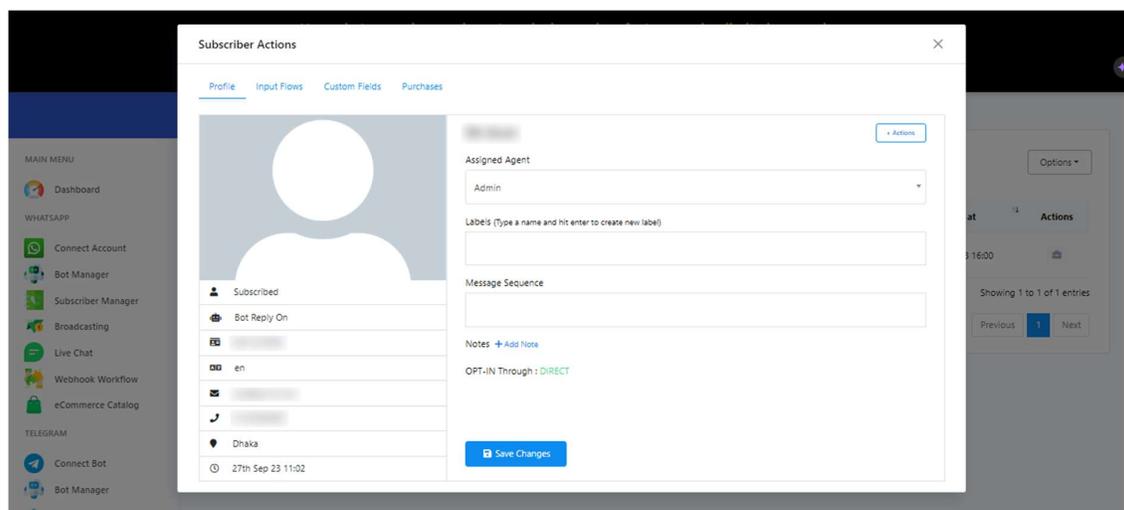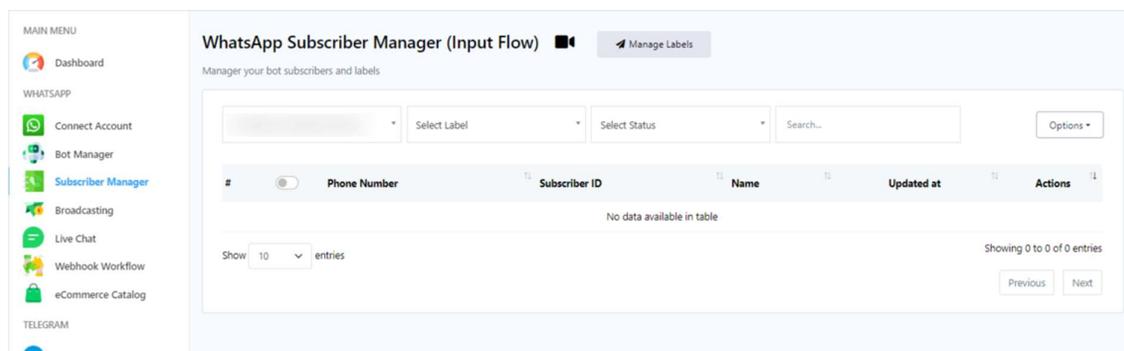1. Click the `Create` button to initiate the creation of a new User Input Flow.

2. Click report button to check user input flow report.
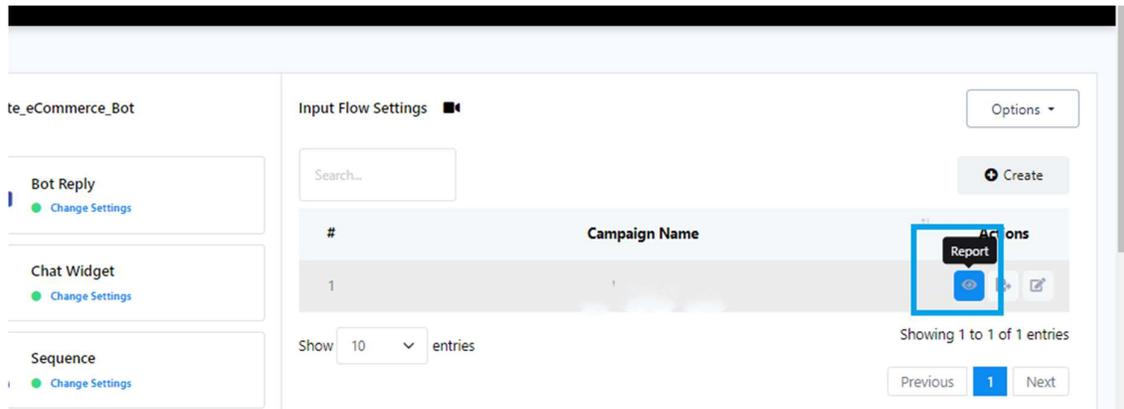
Managing Subscriber Actions:

Click to view subscriber actions:

1. Click on Action to unsubscribe a subscriber, pause or resume the bot reply, reset user input flow, or sync subscriber data.

Assigned Agent

Agent 1

2. `Assigned Agent` lets you assign an agent for real-time communication with subscribers.

3. Use the `Label` input field to search for and select existing labels or create new ones.

4. Select an existing `Message Sequence` to send to the subscriber.

5. Don`t forget to click `Save Changes` to save all your settings.

Data Preview: Click `Export Flow Data` to download User Input Flow data in .csv format.

To check data collected from Custom Fields, click on `Custom Fields`.

Click on Purchases to check on every purchase subscriber have made.

Data Export:Click `Export Flow Data` to download User Input Flow data in .csv format.

Editing User Input Flows: If you need to make changes to a User Input Flow, click `Edit`.

Click `Create` in the Custom Fields section to create a new custom field for use in User Input Flows.

Custom Fields Management:

- Click `Create` in the Custom Fields section to create a new custom field for use in User Input Flows.

- You can also use the `Delete` button to remove existing Custom Fields.

Input Flow Settings ▎◀

#	Campaign Name	Actions
1	Date time	👁 ▤ ✎
2	Booking/Reservation	👁 ▤ ✎
3	Booking/reservation	👁 ▤ ✎
4	Order Collection	👁 ▤ ✎
5	Order collection	👁 ▤ ✎
6	Selecting products.	👁 ▤ ✎
7	Location	👁 ▤ ✎
8	Shuvo_test2(Pants)	👁 ▤ ✎
9	Shuvo_test1(Shirt)	👁 ▤ ✎
10	Shuvo_test(T-Shirt)	👁 ▤ ✎

Options ▾

⊕ Create

Show 10 entries   Showing 1 to 10 of 12 entries

Previous | 1 | 2 | Next

Bot Reply
● Change Settings

Chat Widget
● Change Settings

Sequence
● Change Settings

Input Flow
● Change Settings

Message Template
● Change Settings

WC/Shopify Automation
● Change Settings

Out-bound Webhook
● Change Settings

Action Buttons
● Change Settings

Configuration
● Change Settings

Custom Fields

⊕ Create

#	Name	Reply Type	Created at	Actions
1	Date and Time	Datetime	18th Oct 23 16:50	🗑
2	pet name	Text	11th Oct 23 15:13	🗑
3	City	Text	12th Sep 23 11:29	🗑
4	Name	Text	12th Sep 23 11:27	🗑
5	Color	Text	11th May 23 11:05	🗑

Show 10 entries   Showing 1 to 5 of 5 entries

Previous | 1 | Next