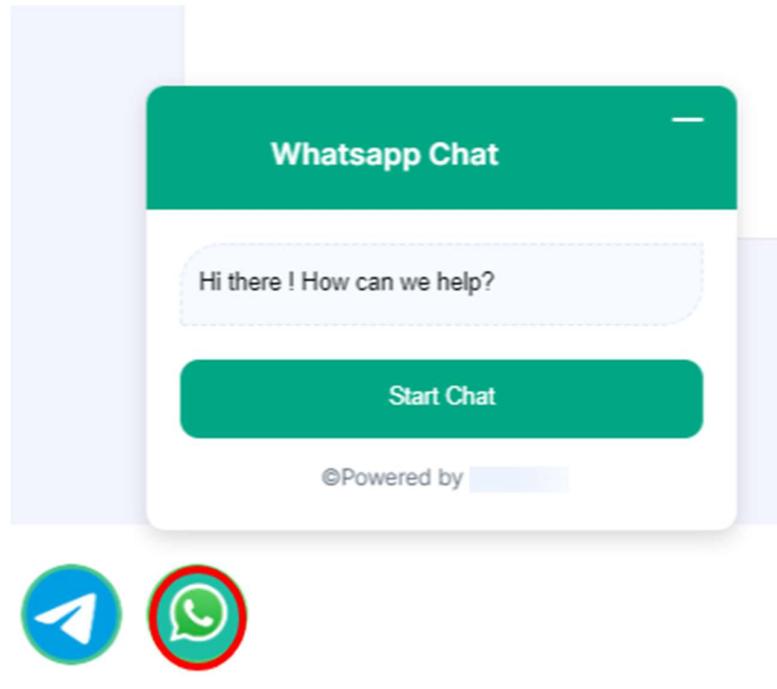# WhatsApp Chat Widget

A chat widget is a valuable tool that enables website visitors to engage in real-time communication with your company. Typically, it appears as a button located at the bottom of a web page, offering a warm greeting and providing immediate support to users. To seamlessly integrate a chat widget into your website, follow the below steps.

To Create a Chat Widget:

1. Navigate to the WhatsApp Bot Manager Page.

2. Within the WhatsApp Bot Manager, select the `Chat Widget` section and click on the `Create` button. Make sure the WhatsApp bot account is selected for which the chat widget will be created

3. Configure the action button by completing the following fields and clicking `Save`:

Configure Action Button

Actions

t.me short link ▼

Please provide your Chatbox logo

https://bot-data.s3.ap-southeast-1.wasabisys.com/upload/2023/9/flowbuilde
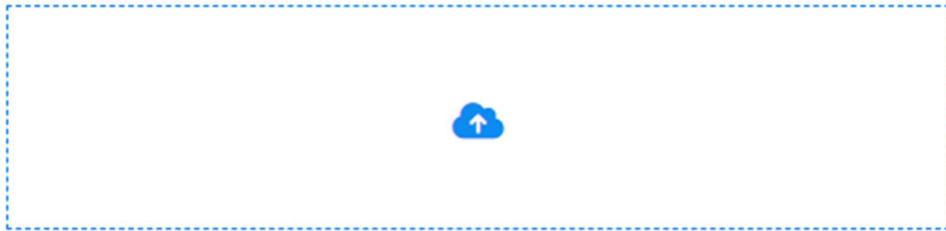
Supported types: png, jpg

Chatbox header bg

#0D8BF1

Chatbox header color

#FFFFFF

Display name

Telegram Chat

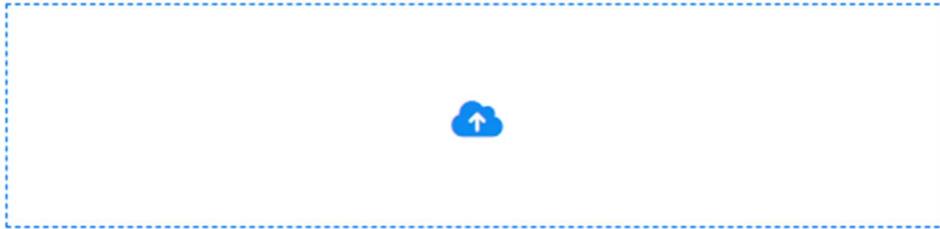1. On the actions, WhatsApp short link is selected by default

Actions

Whatsapp short link ▼

2. Upload a .png or .jpg file for a logo, or provide a URL for the logo.

Please provide your Chatbox logo

Put your image url here or click the upload box.

☁

Supported types: png, jpg

3. Select a color from the color palette or input a hexadecimal color code for the chat widget`s header background.

Chatbox header bg

#0D8BF1   ■

☁

Supp

Chat   Chatbox header color

#0   ■   #FFFFFF

#0D8BF1

Displ

Telegram Chat

Welcome message

Hi there I How can we help?

4. Set a display name for your chat widget.

Display name

Telegram Chat

5. Craft a welcoming message for your users

Welcome message

Hi there ! How can we help?

6. Choose the desired position for the Chat Widget on your webpage.

Chatbox position ⓘ

Top-left   Bottom-left   Top-right   **Bottom-right**

7. Define the button text.

Button text ⓘ

Start Chat

8. Specify colors for the chat widget`s button background, button text color, button hover background, and button text hover color.

Button background

#0D8BF1

Button text color

#FFFFFF

Button hover background

#367FA9

Button text hover color
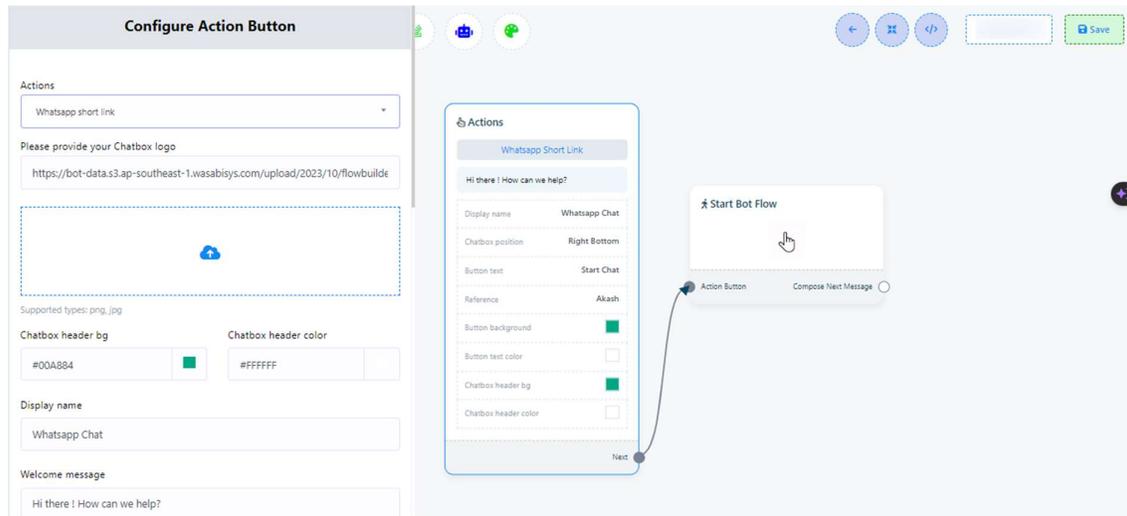
#FFFDDD

9. Set the button size.

Button size ⓘ

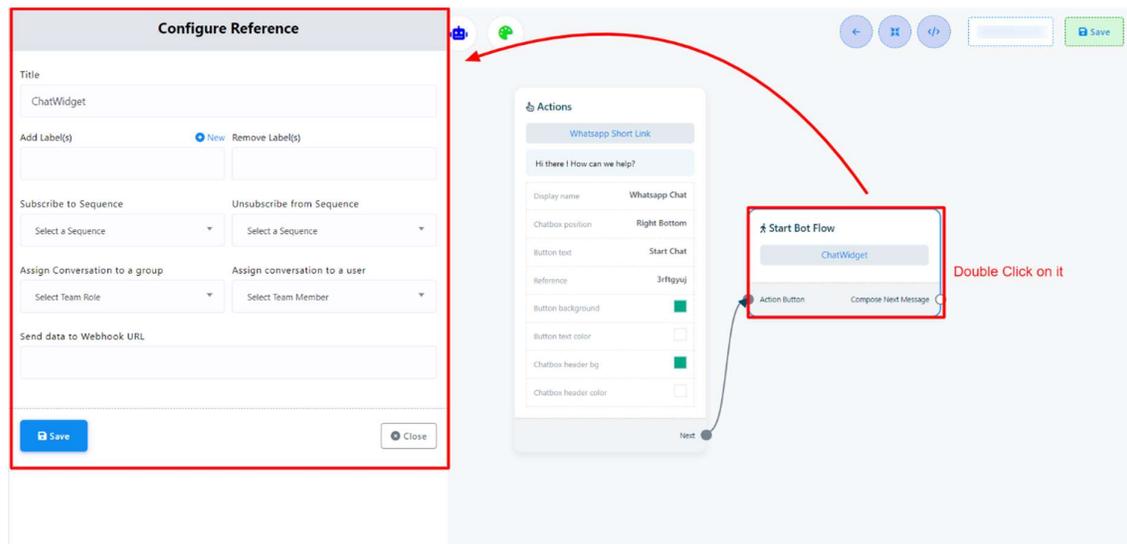**Medium**   Large   Extra Large

10. Provide a reference to easily track the plugin later.

Reference ⓘ

4. Click on the `Save` button to preserve the chat widget configurations.

5. Double click on the `Start Bot Flow` and provide a name for it. Also, there are options for adding label, sequence and assigning conversation to an agent or team member.

6. Now let's add desired reply from the `Start Bot Flow` and save the flow.
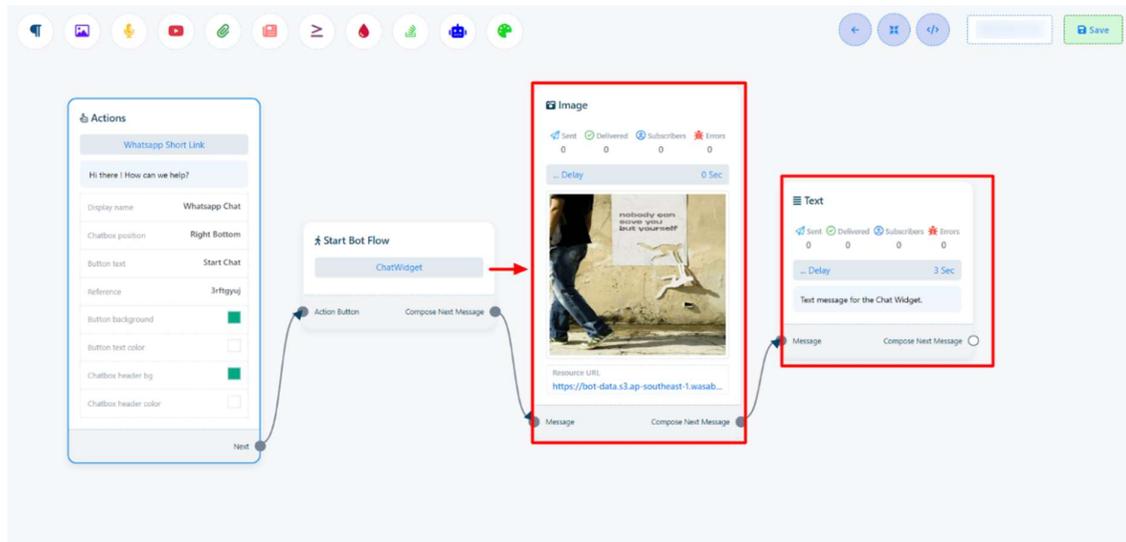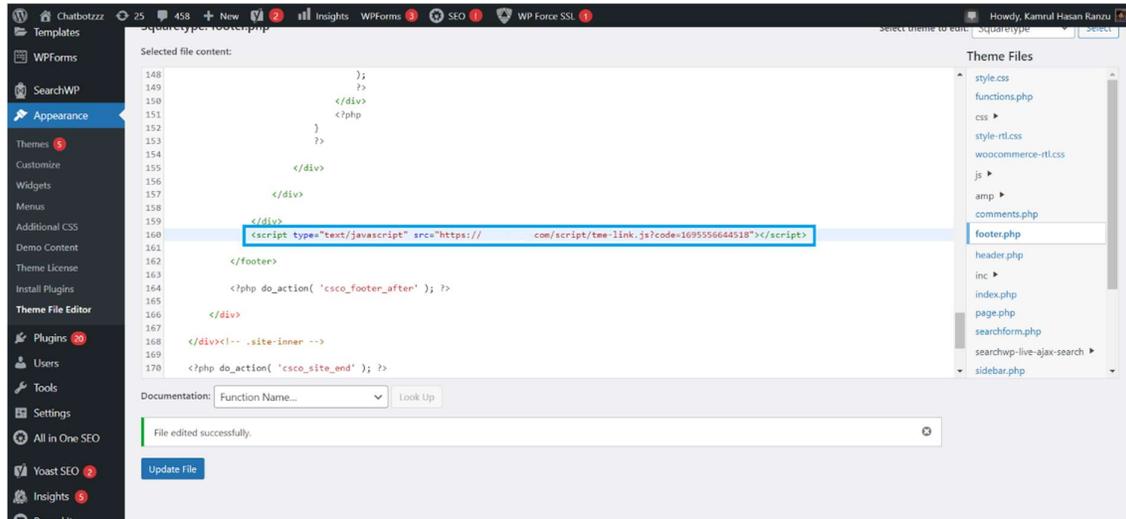
7. Retrieve the embedded code and insert it into your website`s source code.
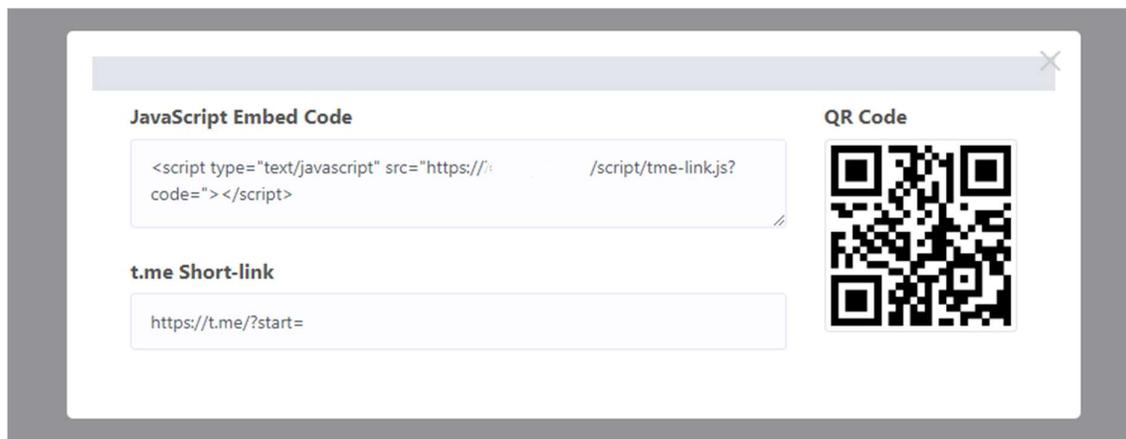
Both WordPress and custom websites may have the embedded code installed. Here's how:

For WordPress website:

1. Copy the JavaScript Embed Code.

2. Access your WordPress Dashboard.

3. Go to `Appearance` > `Theme File Editor.`

4. Paste the copied code into the footer section.

For Custom website:

1. Copy the JavaScript Embed Code.

2. Paste it into the header or footer section of your `index.php` or `index.html` file.

The Chat Widget will now be displayed on the website, providing an efficient means of communication and support for visitors/subscribers of the website.