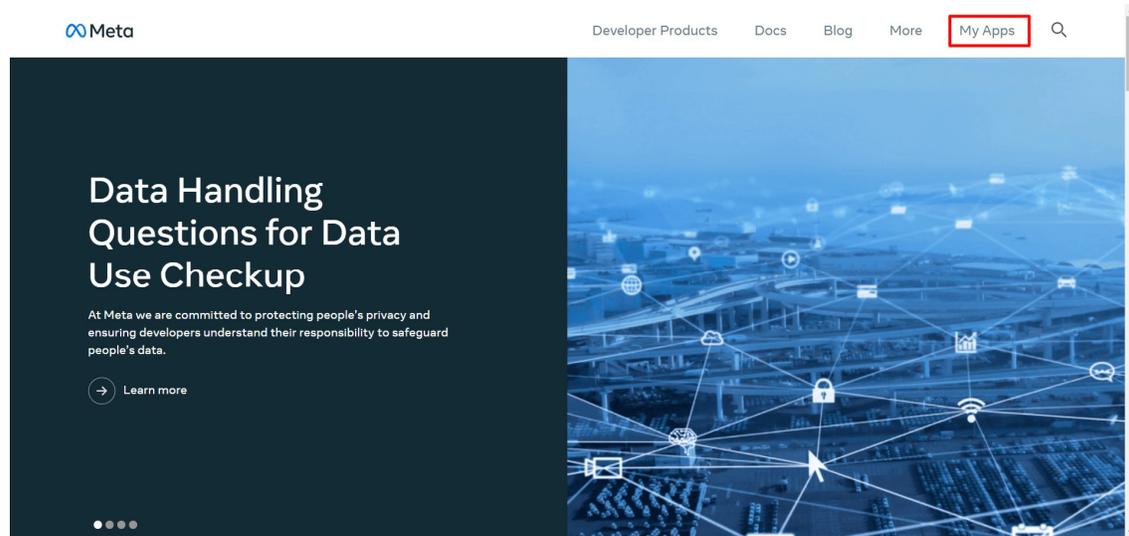


# Connect Account

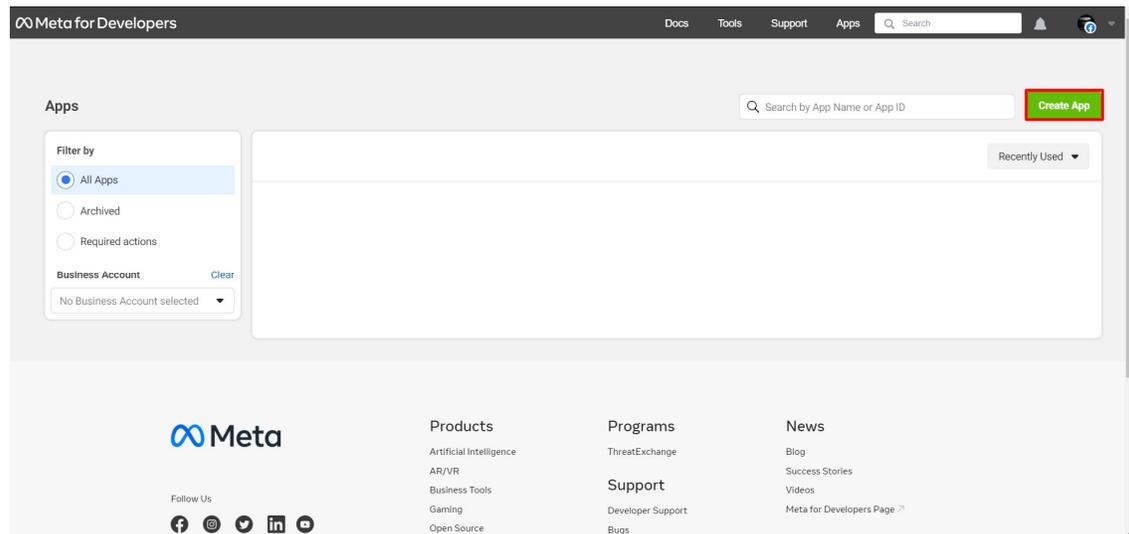


To build a WhatsApp bot, first, you have to connect your bot to Spacetree. And to connect your bot, you have to create a WhatsApp Cloud API.

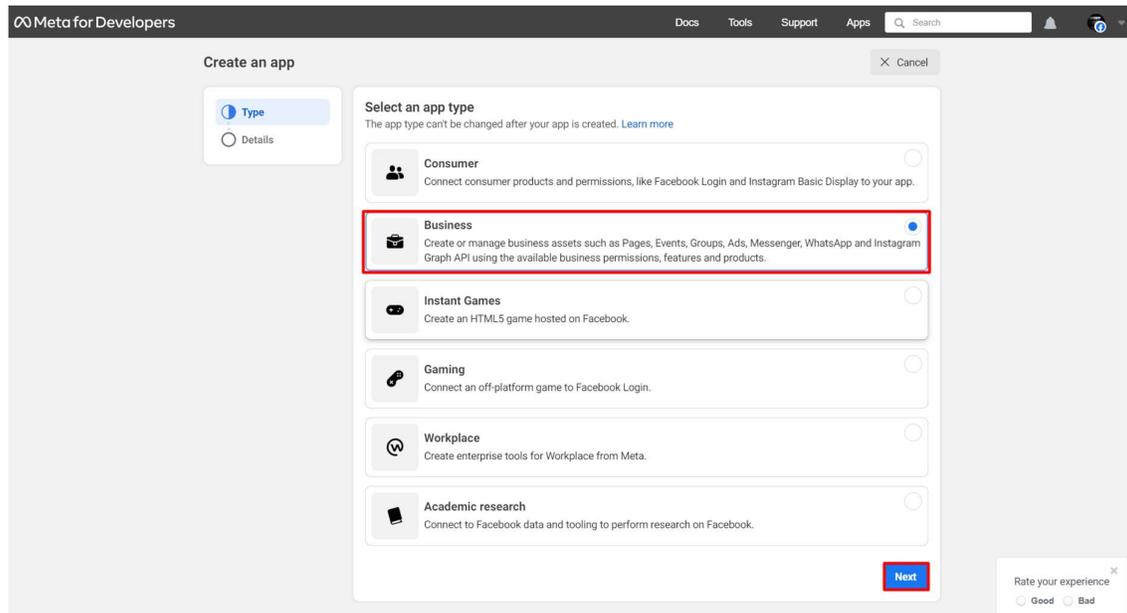
To create an app, go to <https://developers.facebook.com/>. And click on the My Apps tab on the page.



Instantly, a page will appear with a Create App button and all your predefined apps.



Instantly, a page called Create an App will appear with a list of app types. And from the list of app types, you have to select a type. Select Business as your app type. Then click on the next button.

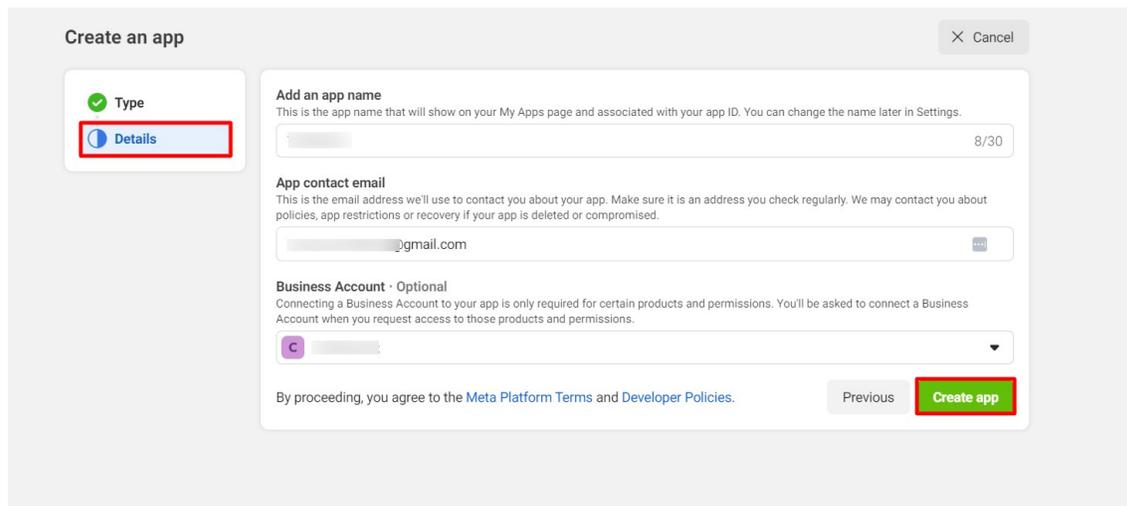


And a form will appear and you have to fill out the form by providing the basic information.

In the Display name field, add a display name for your business account. In the App Contact Email field, provide an Email address.

In the Business Account field, you can select a Business account. Click on the Field, and a list of predefined Business accounts will appear. And from the list, you can select a Business account. Anyway, the field is optional at this stage.

Now click on the Create App button.



Instantly, a pop-up form will appear with a password field. And in the password field, you have to re-enter your Facebook password. After re-entering your Facebook password, click on the submit button.

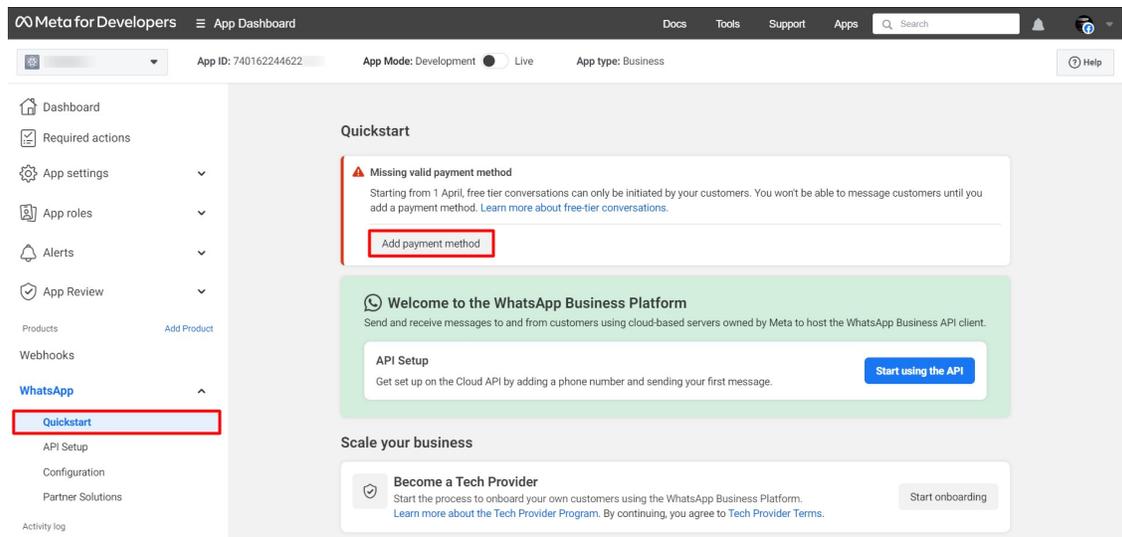
Instantly, the product page will appear. On the page, you have to add a product to the app.

Since you will create an app for a WhatsApp business account, you have to add WhatsApp to the app.

Scroll down the page and you will see the WhatsApp section. Now click on the setup button of the WhatsApp section.

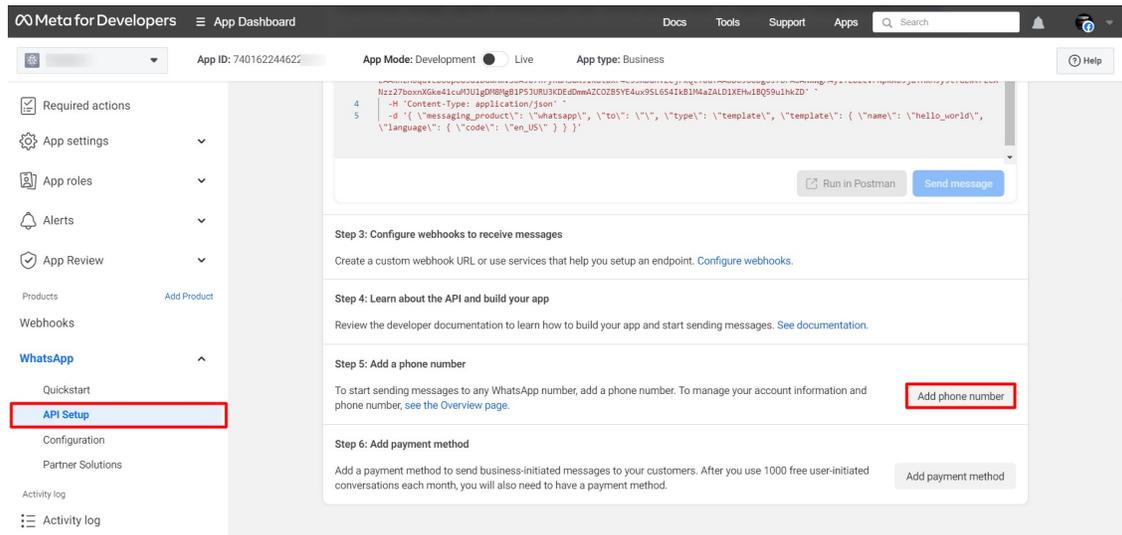
The screenshot shows the Facebook App Dashboard for a business app. The top navigation bar includes a dropdown menu for the app name (currently showing 'bot'), the App ID, the App type (Business), and a Help button. A left sidebar contains navigation options: Dashboard, Settings, Roles, Alerts, App Review, Products (with an 'Add Product' link), Activity Log, and Activity Log. The main content area is titled 'Add products to your app' and features a grid of product cards. Each card includes an icon, a title, a brief description, a 'Read Docs' link, and a 'Set up' button. The 'WhatsApp' card, located in the bottom right of the grid, is highlighted with a red border, and its 'Set up' button is also highlighted with a red border.

After clicking on the “Set up” button a page will appear for next steps. You can add a payment method here. But the payment method can be added later.



## Add phone number

Then go to API setup from the left menu and click on the “Add phone number” button to add the phone number for WhatsApp Cloud API.



And instantly, a modal form will appear. In the form, you must provide profile information that will be visible to people on WhatsApp.

In the WhatsApp Business Profile display name, you have to provide a display name. Then in the Timezone field, select a timezone. Then select a category of your business in the Category field. Click on the Category field and a drop-down list of the different categories will appear. And from the list select a category.

Then you can write your business description — the field is optional, not required. Then click on the next button.

The screenshot shows a modal window titled "Create a WhatsApp Business profile" with a close button (X) in the top right corner. On the left side, there is a sidebar under the heading "Add phone number" with three options: "WA Business Profile" (selected with a blue circle), "Add number", and "Verify number". The main content area contains the following fields and instructions:

- WhatsApp Business Profile Display Name:** A text input field with a three-dot menu icon on the right.
- Timezone:** A dropdown menu with a downward arrow.
- Category:** A dropdown menu with "Clothing and Apparel" selected and a downward arrow.
- Business Description · Optional:** A text area with the placeholder "Tell people about your business" and a character count "0/512" on the right.

At the bottom right of the modal, there are two buttons: "Back" and "Next", with the "Next" button highlighted by a red rectangle.

Instantly, a modal form will appear with a field called the phone number. And in the Phone Number field, you have to provide your phone number. After that, you have to choose how you would like to verify your phone number — via text message or Phone call.

The screenshot shows a modal window titled "Add a phone number for WhatsApp" with a close button (X) in the top right corner. On the left side, there is a sidebar under the heading "Add phone number" with three options: "WA Business Profile" (checked with a green checkmark), "Add number" (selected with a blue circle), and "Verify number". The main content area contains the following fields and instructions:

- Phone number:** A text input field with a dropdown menu showing "US +1" and a downward arrow.
- Verification instructions:** The text "You'll receive a code to verify this number."
- Choose how you would like to verify your number:** A section with the instruction "If you are using a landline number, choose phone call." and two radio button options: "Text message" (selected) and "Phone call".

At the bottom right of the modal, there are two buttons: "Back" and "Next", with the "Next" button highlighted by a red rectangle.

Well, after providing your phone number and choosing the verifying option click on the next button. Then, you have to verify your phone number.

**Verify your phone number** ✕

We sent a verification code to [REDACTED]. To verify your number, enter the 6-digit code. If this phone number is incorrect, [enter a different number](#).

**Verification code**

Did not receive a code? You can request a new one and change your verification method in **2 sec**.

## Configure Webhook

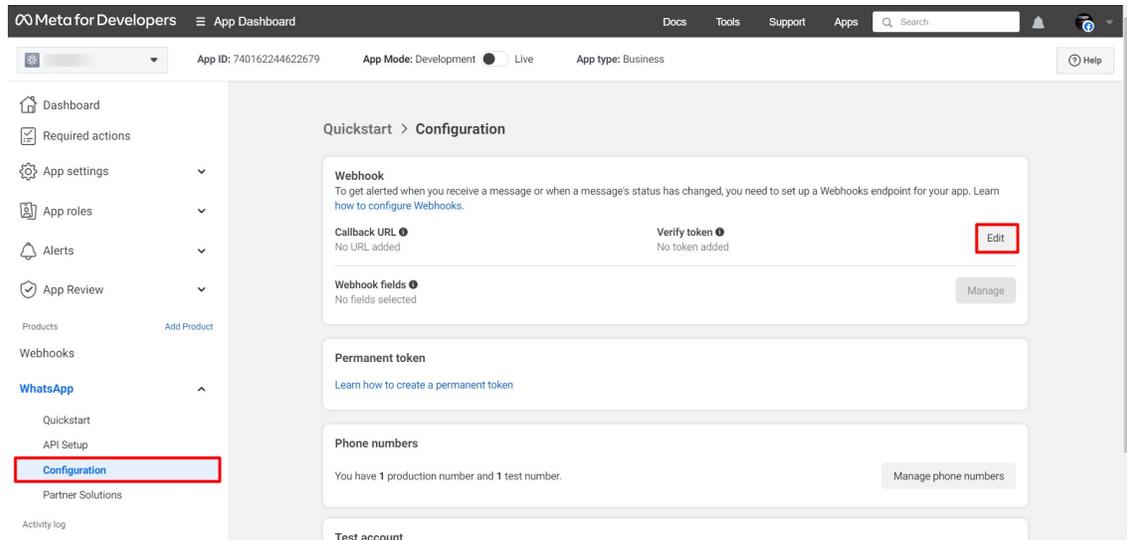
Now, you have to configure the webhook to receive messages. To configure webhooks, go to step 3 from the API setup and click on the Configure webhooks link.

The screenshot shows the Meta for Developers App Dashboard. The top navigation bar includes 'Meta for Developers', 'App Dashboard', 'Docs', 'Tools', 'Support', 'Apps', and a search bar. The main content area displays the 'API Setup' section, which is highlighted with a red box. The 'API Setup' section contains several steps:

- Step 3: Configure webhooks to receive messages** (highlighted with a red box): Create a custom webhook URL or use services that help you setup an endpoint. [Configure webhooks](#).
- Step 4: Learn about the API and build your app**: Review the developer documentation to learn how to build your app and start sending messages. [See documentation](#).
- Step 5: Add a phone number**: To start sending messages to any WhatsApp number, add a phone number. To manage your account information and phone number, [see the Overview page](#).
- Step 6: Add payment method**: Add a payment method to send business-initiated messages to your customers. After you use 1000 free user-initiated conversations each month, you will also need to have a payment method.

Instantly, a page called Configuration will appear.

In the webhook section, you will see an edit button. Now click on the edit button.

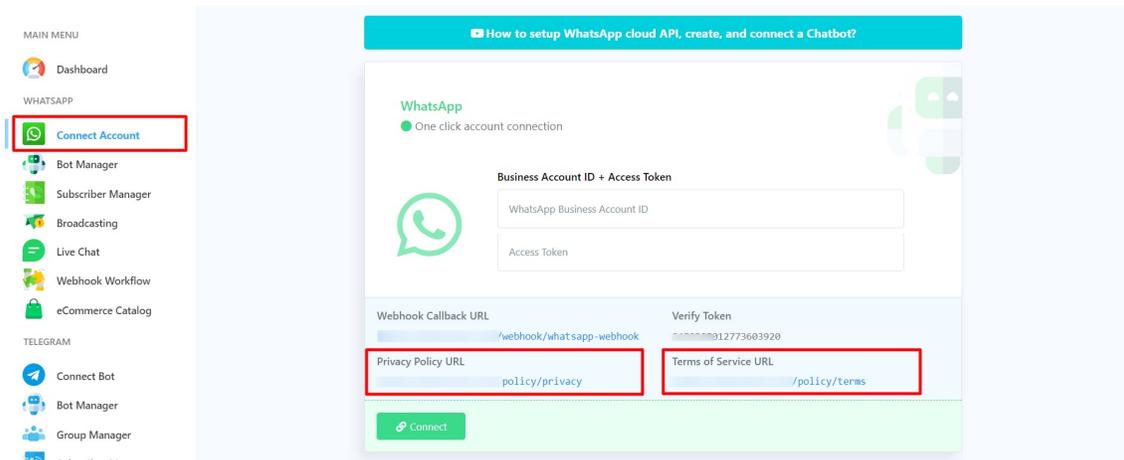


Instantly, a pop-up form will appear with two fields — Callback URL and Verify Token. Now you have to provide a callback URL and verify the token.

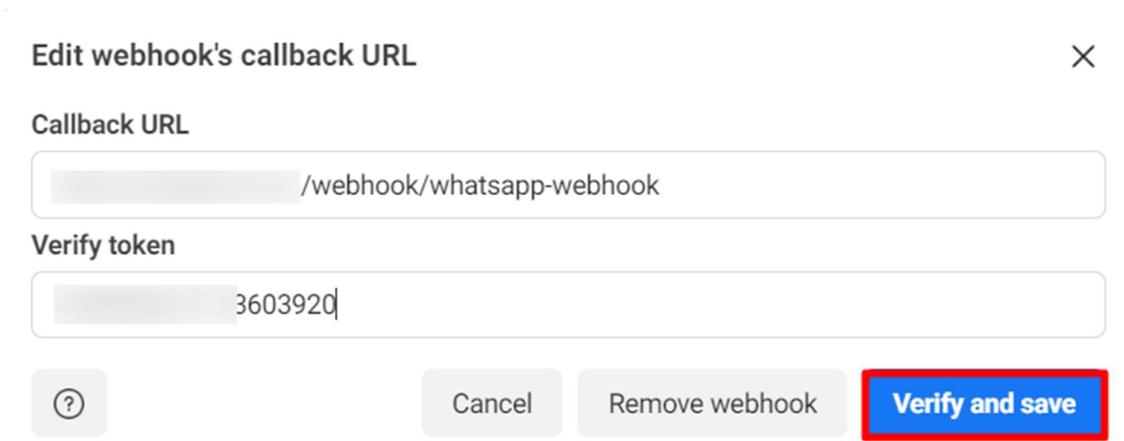
The image shows a pop-up form titled 'Edit webhook's callback URL'. It has a close button (X) in the top right corner. The form contains two input fields: 'Callback URL' and 'Verify token'. At the bottom of the form, there are three buttons: a help button (question mark icon), a 'Cancel' button, a 'Remove webhook' button, and a 'Verify and save' button.

To get the callback URL and verify the token from Spacetree. Login to your account and go to the dashboard of Spacetree. At the left sidebar of the Dashboard, under the WhatsApp section, you will see connect WhatsApp option. Now click on the connect WhatsApp menu and instantly, Connect WhatsApp Business page will appear.

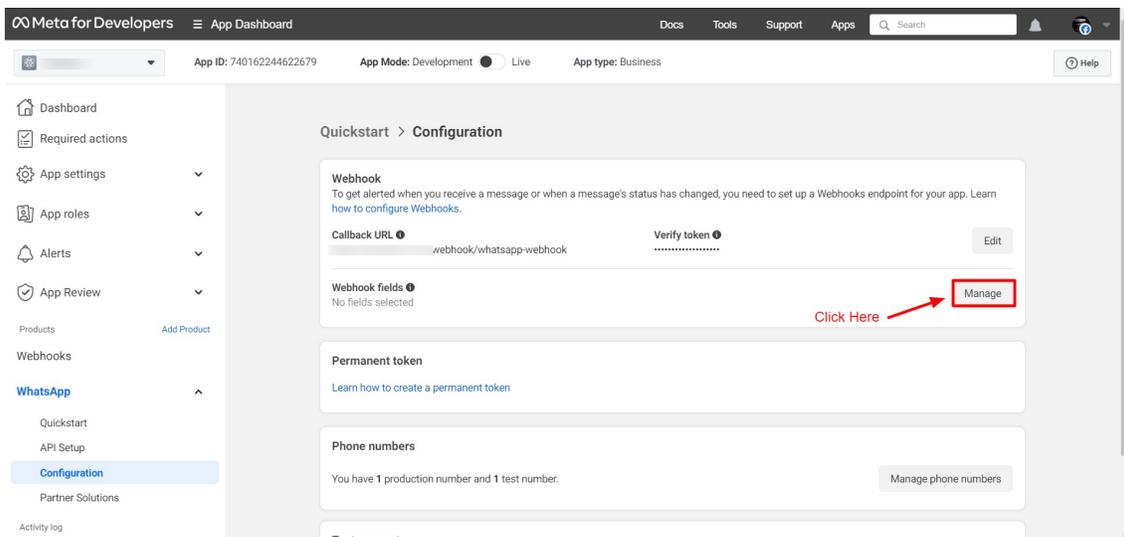
At the top of the page, you will see Webhook Callback URL and verify token. Copy them and return to the Configuration page of developer facebook.



Then paste the Webhook Callback URL and verify token in the callback URL and verify token fields respectively. Now click on the verify and save button.



Now you have to select webhook fields. To select webhook fields, click on the Manage button.



Instantly, a pop-up modal will appear with some webhook fields. Now subscribe Message webhook field. Now click on the Done button.

Webhook fields ✕

✔ Successfully subscribed to the **messages v18.0** webhook field at 12:56:33 PM

Name	Test version	Subscription version	Subscribe
<a href="#">message_echoes</a>	v18.0	v18.0	<input type="checkbox"/>
<a href="#">message_template_quality_update</a>	v18.0	v18.0	<input type="checkbox"/>
<a href="#">message_template_status_update</a>	v18.0	v18.0	<input type="checkbox"/>
<a href="#">messages</a>	v18.0	v18.0	<input checked="" type="checkbox"/>
<a href="#">messaging_handovers</a>	v18.0	v18.0	<input type="checkbox"/>
<a href="#">phone_number_name_update</a>	v18.0	v18.0	<input type="checkbox"/>
<a href="#">phone_number_quality_update</a>	v18.0	v18.0	<input type="checkbox"/>

Done

You can also subscribe and unsubscribe to webhooks on the webhooks page. Click on the webhooks menu and the webhook page will appear with some webhook fields. On the page, you can subscribe to and unsubscribe to any webhook field.

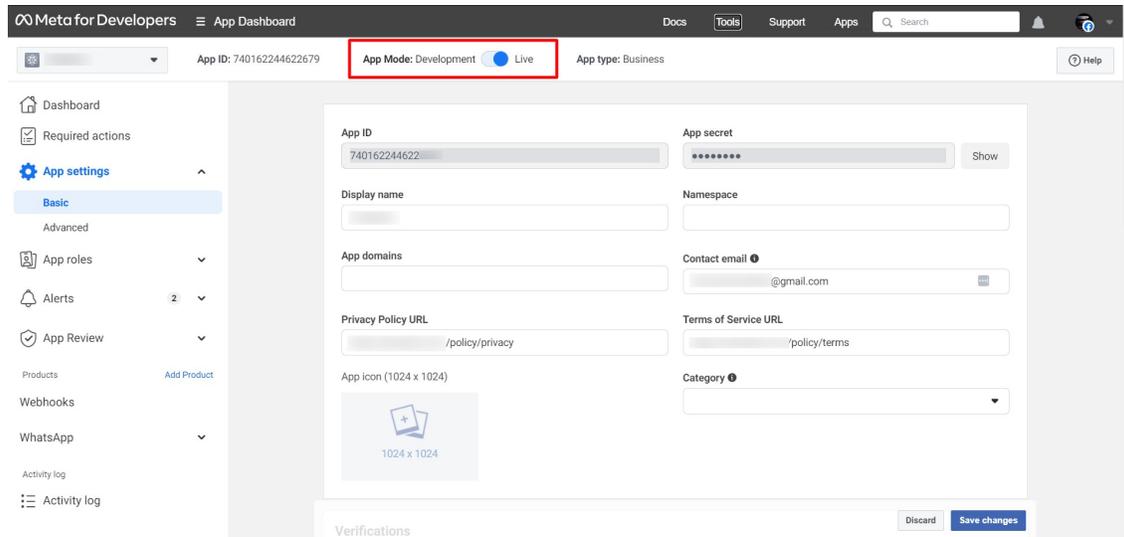
Meta for Developers App Dashboard Docs Tools Support Apps  Help

App ID: 740162244622679 App Mode: Development Live App type: Business Help

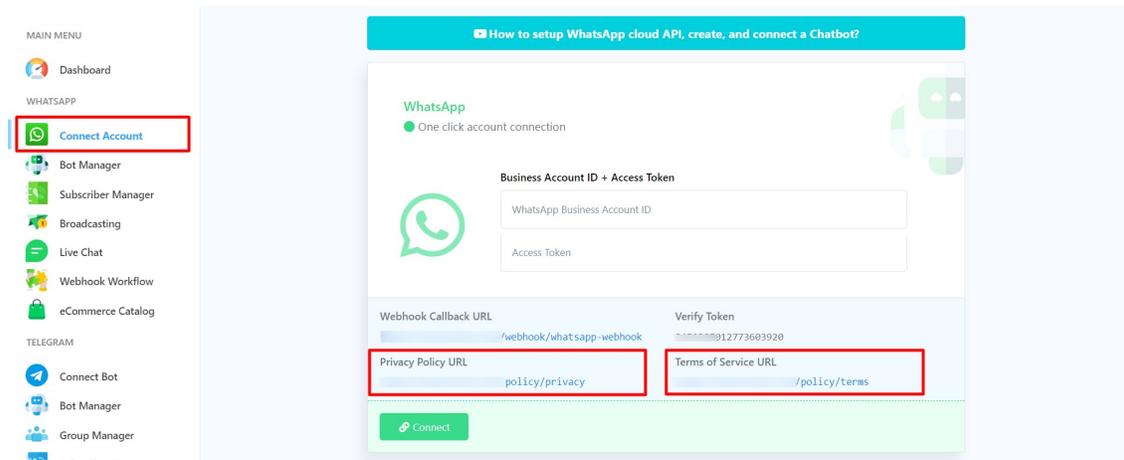
- Dashboard
- Required actions
- App settings
- App roles
- Alerts
- App Review
- Products Add Product
- Webhooks
- WhatsApp
- Activity log
- Activity log

business_status_update	v18.0	Test	v18.0	Subscribe
business_status_update	v18.0	Test	v18.0	Subscribe
campaign_status_update	v18.0	Test	v18.0	Subscribe
flows	v18.0	Test	v18.0	Subscribe
message_echoes	v18.0	Test	v18.0	Subscribe
message_template_quality_update	v18.0	Test	v18.0	Subscribe
message_template_status_update	v18.0	Test	v18.0	Subscribe
messages	v18.0	Test	v18.0	Unsubscribe
messaging_handovers	v18.0	Test	v18.0	Subscribe
phone_number_name_update	v18.0	Test	v18.0	Subscribe
phone_number_quality_update	v18.0	Test	v18.0	Subscribe
security	v18.0	Test	v18.0	Subscribe
template_category_update	v18.0	Test	v18.0	Subscribe

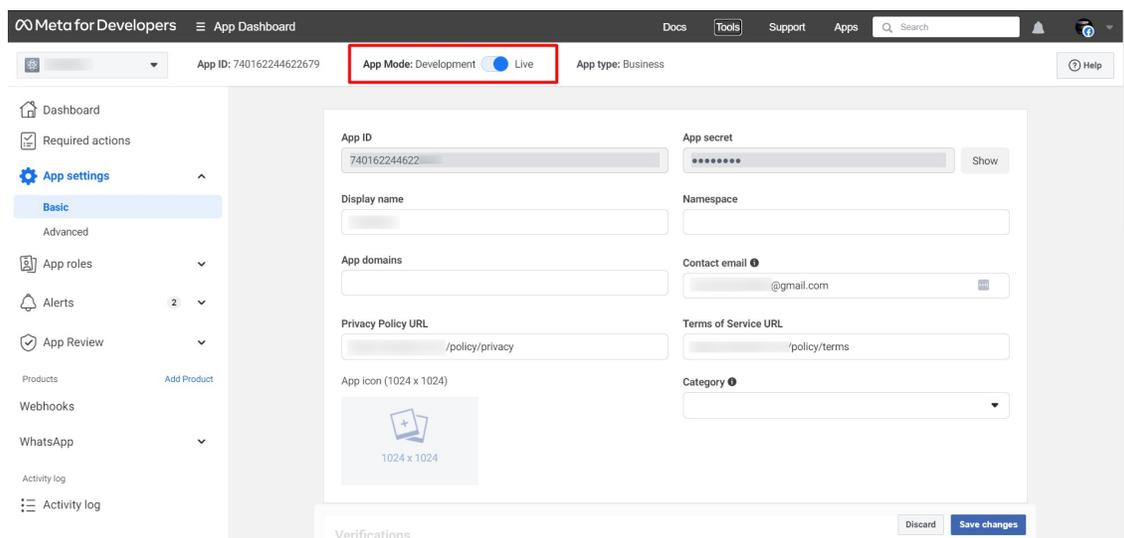
Then from the App settings, click on the Basic option and add the Privacy Policy URL and Terms of Service URL from the Spacetree. These URLs are available on the Connect bot page of Spacetree. After adding these URLs just click on the “Save changes” button.



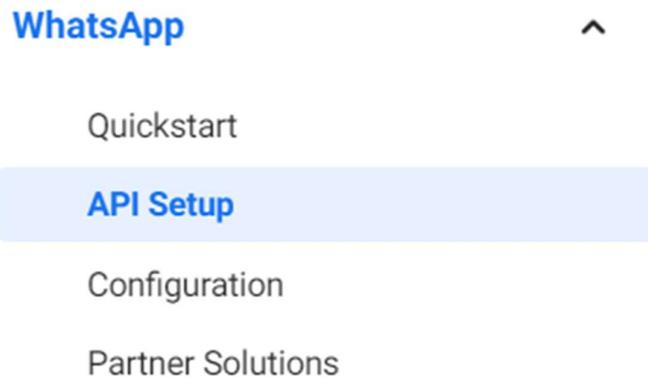
To get those URL's go to Connect bot.



After adding the adding the privacy and terms and condition URLs, just enable the live mode from the developer mode. To do that just click on the toggle button as show below.



Now return to the API Setup page by clicking on the API Setup menu on the left sidebar of the page.



### Collect Access Token

Now you have to collect a permanent access token to connect your bot.

In the step 5 section, click on the see the overview page button.

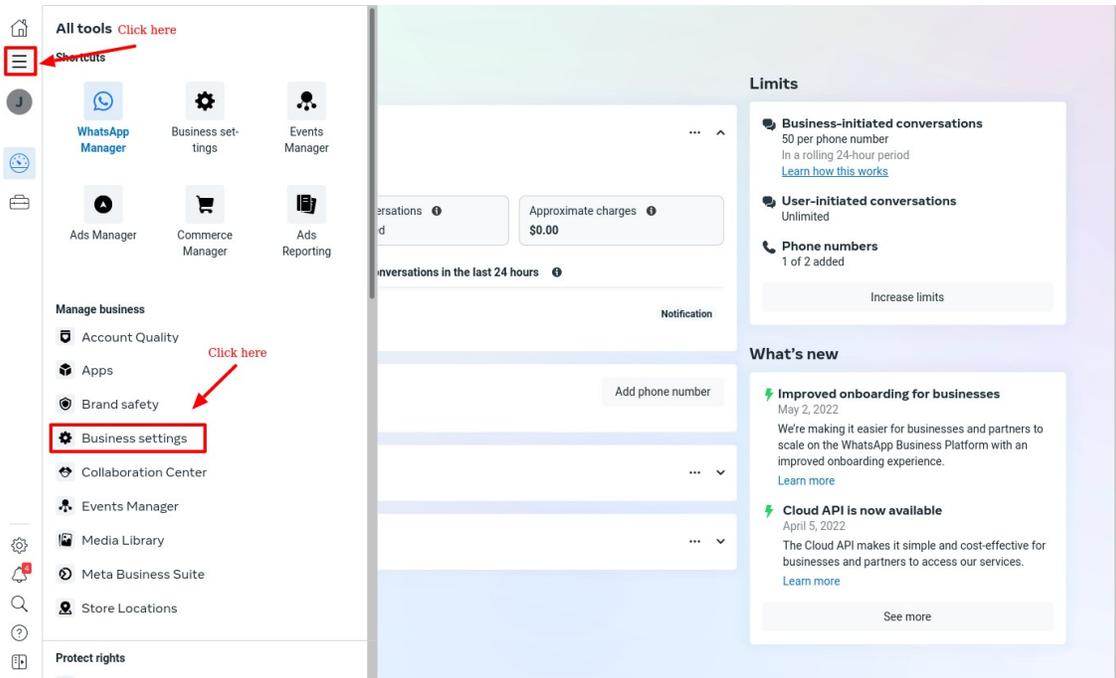
#### Step 5: Add a phone number

To start sending messages to any WhatsApp number, add a phone number. To manage your account information and phone number [see the Overview page.](#)

Add phone number

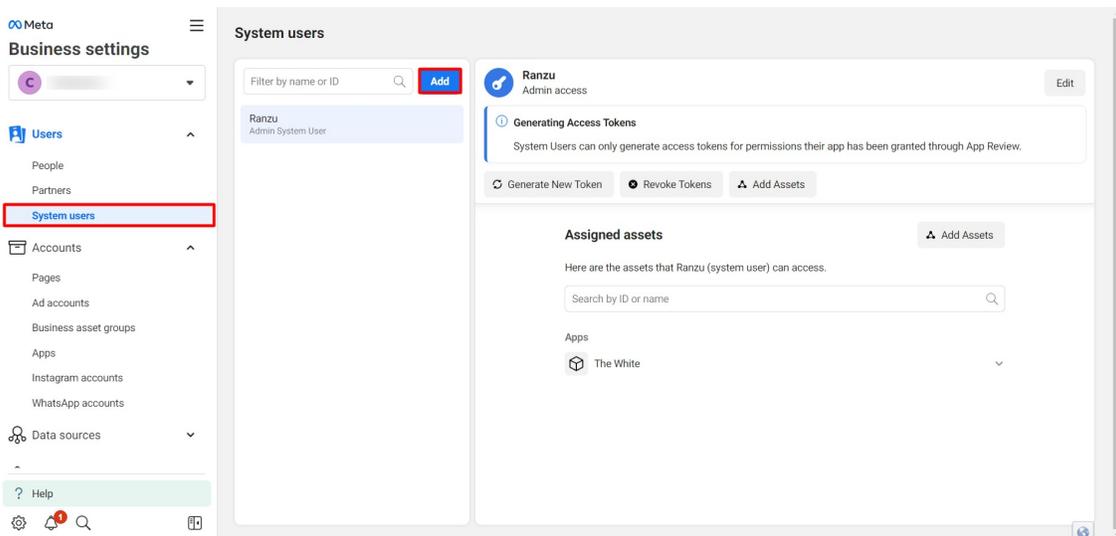
Instantly, you will be redirected to the overview page of the business Facebook site.

On the overview page, click on the menu button and the left sidebar will be expanded with all tools. Now click on the Business Settings.



And you will be redirected to the Business settings page.

Now you have to create a user. To create a user, first, you have to select System user in the left sidebar of the business setting page. Now you have to add user by clicking on the add button.



Just as you click on the Add user button, a pop-up form will appear with the system user name and role field.

In the system user name field, give a user name, and in the system user role field, select a role — employee or admin.

If you want to add a user as an employee, select employee. On the other hand, if you want to add a user as an admin, select admin.

Then click on the create system user button. And it will create the user.

## Create system user



Enter a name for the system user you want to create below:

**System user name**

**System user role**

Admin will be the owner of this system user.

Cancel

Create system user

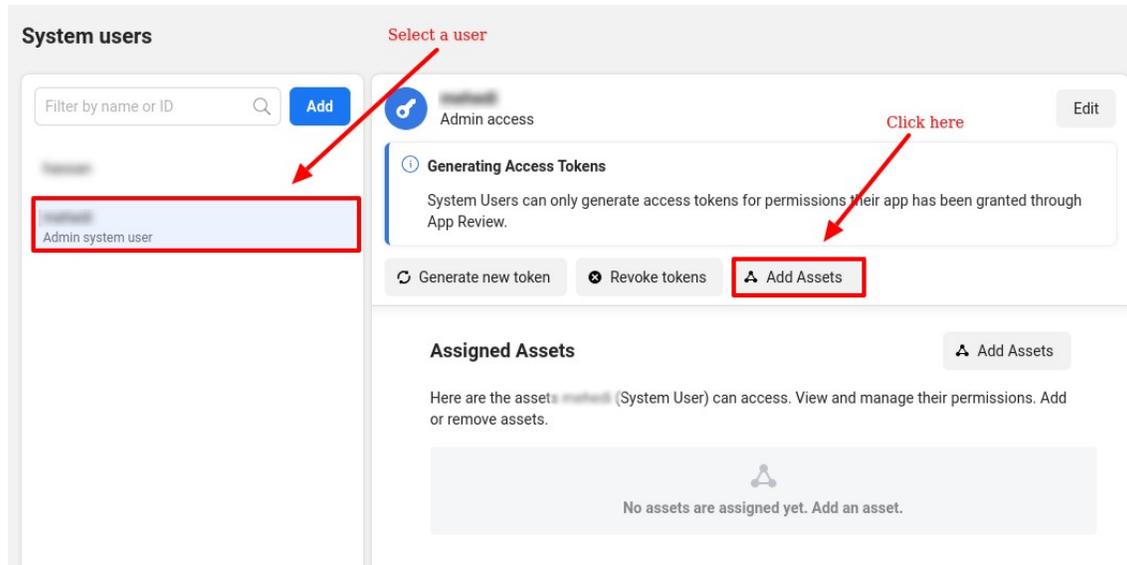
After you have created a user, the user will be available in the list of users.

### System users

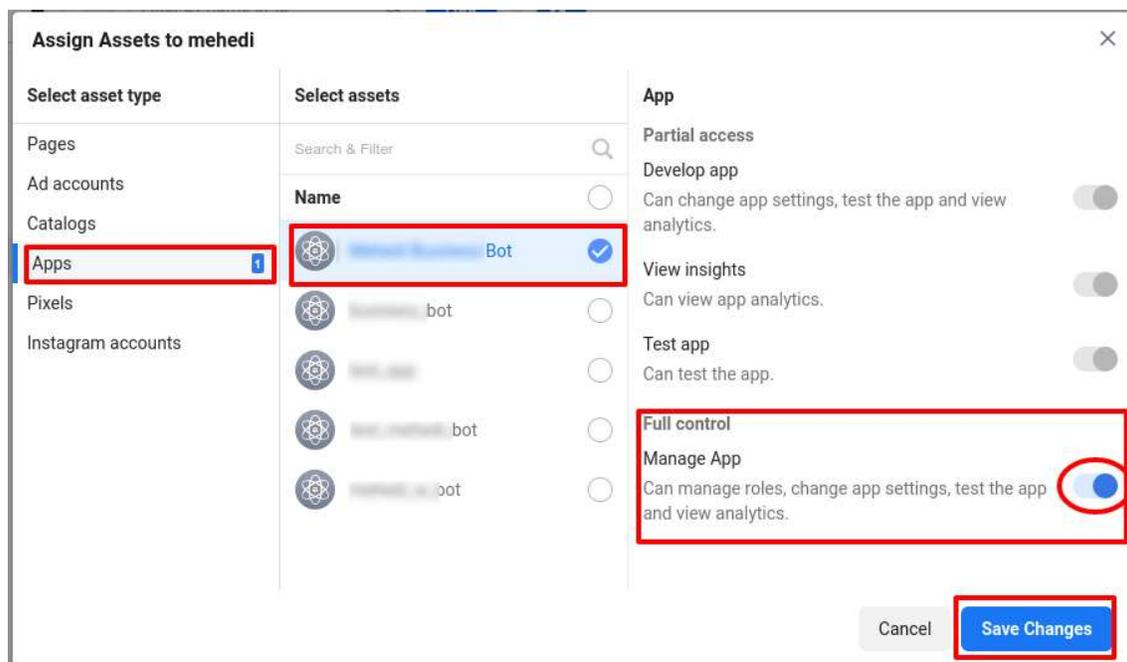
    
  

Admin system user

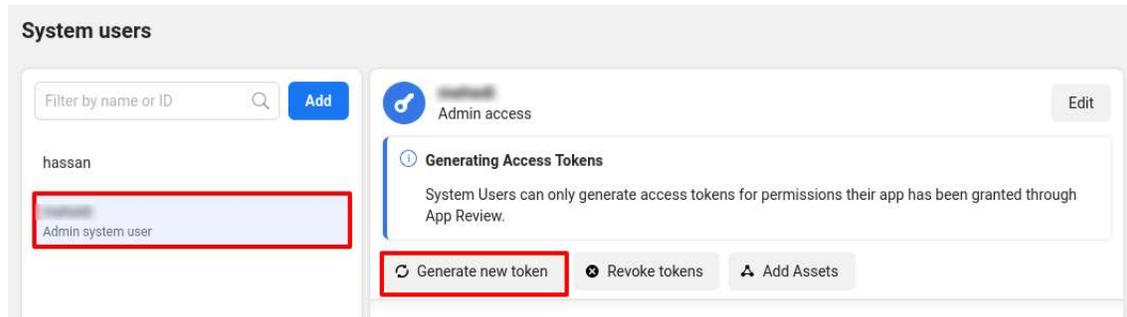
Now you have to add assets for a user. To add assets for a user, select a user and click on the Add Assets button.



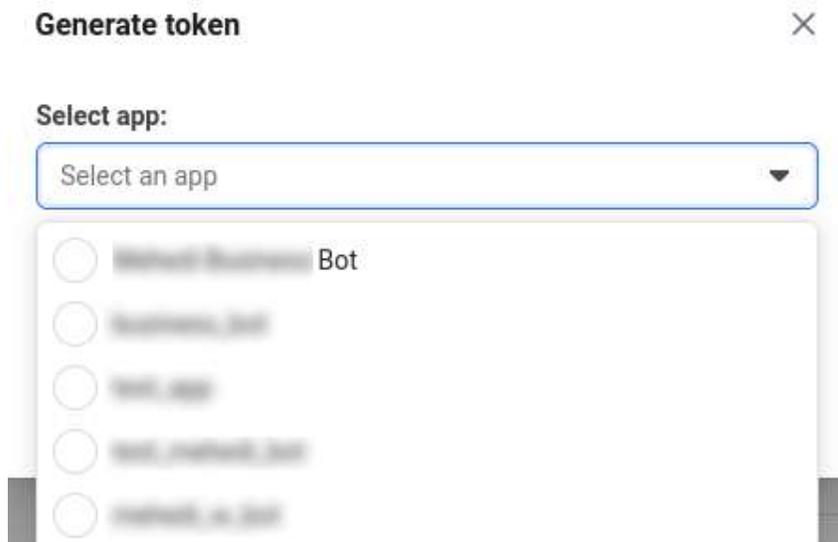
Instantly, a modal will appear. From the Select asset type section of the modal, select the Apps menu. Now select the app to which you want to assign assets. Then give permission. Here I permit Full control by enabling the radio button of the Full control option. Now click on the Save changes button.



Now you have to generate an access token. To generate an access token for the user click on the Generate new token button.



Instantly, a modal form will appear with a field called select app. Now click on the select app field, and the drop-down list of your apps will appear.



Then a list of available permission will appear. From the list, you have to select Business management, Catalog management, WhatsApp business messaging, and WhatsApp business management. Now click on the Generate token button.

## Generate Token



Select App:

### Token expiration

Choose when this token will expire. [Learn about token expiry and refresh.](#)

60 days (recommended)

Never

#### Generating Access Tokens

The list of available scopes is based on previously granted permissions for this app. To access additional permissions, submit your request through App Review on the app dashboard

#### Page Permissions Have Been Updated

Six new permissions have replaced manage\_pages and publish\_pages. [Learn More](#)

#### Available permissions:

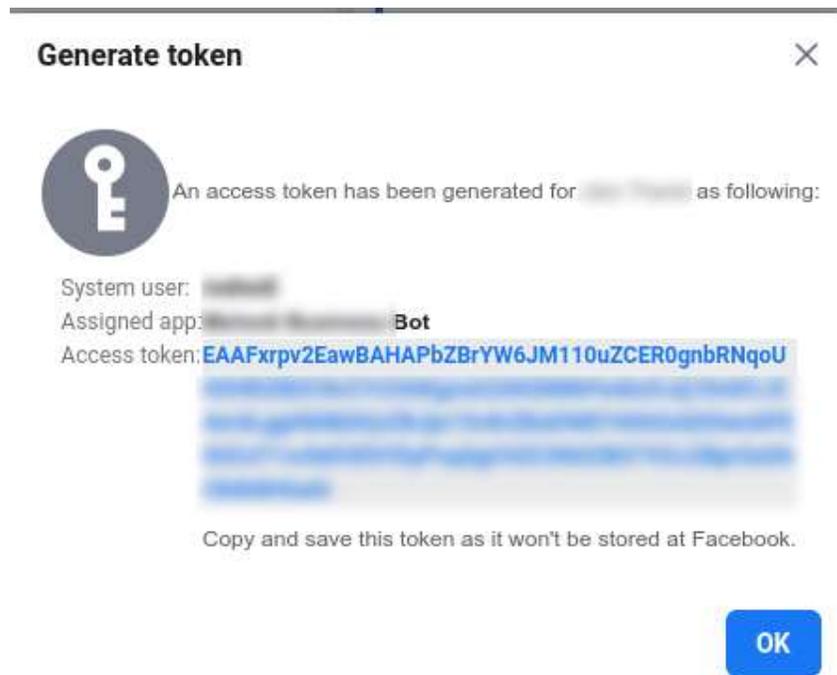
- instagram\_manage\_comments
- instagram\_basic
- business\_management
- read\_insights
- pages\_show\_list
- ads\_read
- instagram\_manage\_insights
- catalog\_management
- pages\_messaging
- page\_events
- publish\_video
- leads\_retrieval
- pages\_read\_engagement
- pages\_manage\_metadata
- pages\_manage\_ads
- pages\_manage\_cta
- whatsapp\_business\_messaging
- ads\_management
- pages\_read\_user\_content
- pages\_manage\_posts
- whatsapp\_business\_management
- instagram\_manage\_messages
- pages\_manage\_instant\_articles
- read\_page\_mailboxes
- instagram\_content\_publish
- pages\_manage\_engagement

By clicking "Generate Token", you agree to install the selected app for system user Ranzu.

Cancel

Generate Token

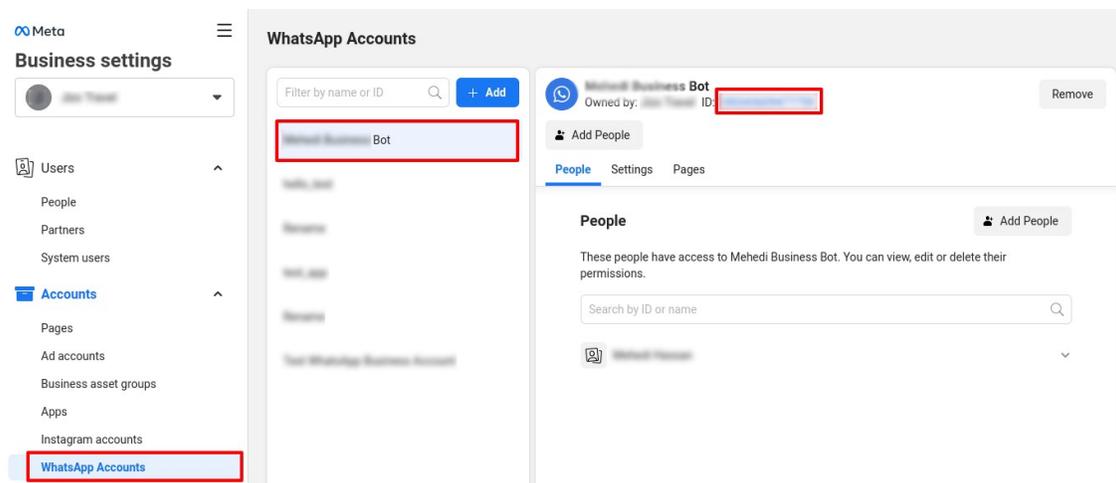
Instantly, a modal will appear with an access token. Now copy and save the access token.



Now go to the dashboard. In the WhatsApp section of the left sidebar, click on the connect WhatsApp menu. Instantly connect WhatsApp page will appear.

Now you have to enter the WhatsApp business account id and access token.

To get the WhatsApp Business Account ID, go to the Business settings page. Then at the left sidebar of the page, select the WhatsApp account menu. Instantly, the WhatsApp Accounts section will appear. Now select your app and copy the WhatsApp Business Account Id.



After entering the WhatsApp business account id and access token, click on the Connect button.

